

March 16, 2020

Letter to our patients: Coronavirus Update

To our patients,

The Orthopedic Sports Clinic would like to reassure our patients of our commitment to keeping you, your family, and our staff safe. We understand the many concerns and anxieties in our community today.

As a medical clinic, Infection Control has been and will always be a top priority. During this unique time, we are monitoring the CDC's guidelines on infection control on a daily basis and implementing their recommendations as they become available.

We hope our experience and training in infection control will give you confidence in your ability to safely keep your medical appointments, as well as surgical procedures, scheduled.

With that in mind, OSC has chosen to implement some new policies and ask for your assistance and understanding. The following guidelines have been put in place for your safety and ours:

Limiting the number of visitors to our office is one of the most common-sense actions we can take to minimize everyone's risk.

- We are allowing every patient just 1 additional guest. Do not come to your appointment with more than 1 additional family member or friend.
- If you do not require assistance, please come by yourself.
- As always, a minor requires a parent or guardian.

We ask patients to not schedule appointments if you:

- Have a fever of 100° or greater.
- Have signs & symptoms of a respiratory illness.
- Have traveled outside the US in the last 14 days.
- Have been in contact with anyone who has been diagnosed with COVID-19.

Pre-screening of both patients and staff is another recommended method of minimizing risk. Our pre-screening process will require all staff & patients to answer a questionnaire and have their temperature taken before gaining access to our office.

We ask that you follow our infection control etiquette which includes:

- Using hand sanitizer immediately when you enter our office and throughout your visit.
- Washing hands often.
- Do not shake hands with staff or other patients.
- Cover your mouth with a tissue if you need to cough or cough into the crook of your arm.
- Discard used tissues right away and don't forget to wash your hands afterwards.
- Be mindful not to touch your face, nose, & eyes.

The doctors and staff will be practicing non-contact greetings, please don't be offended if they don't shake your hand.



OSC is committed to providing the best care possible in the safest environment we can. We remain fully operational, and we will continue to be here to serve you.

Sincerely,

The Surgeons & Staff of The Orthopedic
Sports Clinic